

# HOW TO: EMAIL TEMPLATE CREATION / EDIT / SEND

created: 6/5/2019

1) Login to the SAJAC MEMBERS AREA <u>https://www.sajac.com/sajac/sajac-membership/login.php</u> with the username and password provided to you.

**SENDING AN EMAIL TO AN EXISTING LIST THAT IS READY TO GO:** (see EMAIL LIST CREATION AND MAINTENANCE - SAJAC2.pdf doc on how to create or edit a list before sending an email)

- 2) click on EMAIL CAMPAIGNS under MARKETING on the left.
- 3) Either Select the **SELECT TEMPLATE** button at to the top of the screen to select an existing template or **CREATE NEW TEMPLATE**

# SELECTING AN EXISTING TEMPLATE

- 4) Let us first start with **SELECTING AN EXISTING TEMPLATE** to modify for this email.
- 5) Select the **SELECT TEMPLATE** button at the top of the screen

	ADMIN E-	MAIL C	REATOR	
Select Template	Create New Temp	olate +	Reporting	
Select an E-mail List:		Filt	ter:	
Individuals	A T	⊮ A	ctive Members	
		□ A	ctive Members -	Don't Have To P
		□ Ir	active Members	
		□ Ir	active - Deceas	ed Members
		D P	aid	
		0 U	npaid	

6) Select **PREVIEW & MODIFY** below a template to edit it Or create a new one.



7) On the left side you should name your template so you can find it easily in the future under **TEMPLATE NAME**:

Header Save	South African Jewish
Template Name	American Community
test test	Shalom Baby is Turning 18! Chai!
Width	
<b>I</b> 800	
Minimum 400 Maximum 800	This is a sample text: In the end, it
Email Subject Shalom Baby is Turning 18I Chail	k
Body Save	
T <img src="/sajac/sajac-mem" td="" ×<=""/> <td>SAJAC San Diego</td>	SAJAC San Diego
	P.O. Box 13608, La Jolla, CA 92039-1360

- 8) Leave the width set at 800 unless you want to make the width of the email smaller.
- 9) Enter an EMAIL SUBJECT
- 10) In order to see your changes to the template preview on the right, be sure to select the SAVE button on each of the boxes. Example: You edited the Email Subject, now select the SAVE button top right on the same grey box that it is in.

11) on LEFT select **click on an existing body item** on the left to edit it. If you want to ADD a new Body Item you can click that as well.

It is good to add a new or extra body item to an email if your email is very long. The main text box can only hold so much text before it has to be split up into two or three body items. Most short emails will be fine, but if you have a really long email it is best to split it into two or three body items depending on how long the email is. It is a limitation in the database.





12) Once the Body Item of text is open, you can add text, images, change the color of the text and so forth based on the limitations of the editor.

13) You will notice PURPLE text items at the top of this screen. These are called variables and can be inserted into your emails to pull that specific data onto the email. Example: If I wanted to add Dear Joe (or have Dear and the first name of the person I am emailing to) I would enter Dear **#firstName#** this would then insert the first name of each person I am emailing to - to further personalize the email. You can scroll down in the window to see what each of these variables are but here is a reference for you:

To merge live data into the message, use the following substitution tags:

#username# - substitutes the username
#firstName# - substitutes the first name
#lastName# - substitutes the last name
#contactName# - substitutes the family contact name
#id# - substitutes the record id
#businessName# - substitutes the business name
#familyName# - substitutes the family name
#greeting# - substitutes the first and last name
#birthDate# - substitutes the date of birth
#accountType# - substitutes the type of account (individual, family, or business)

Se	elect	X Delete		
He	ader			✓ Save
Templ	ate Name			
	test			
Nidth				
Τ	800			
Minim	um 400 Maximu	m 800		

- 14) You can then type out your message as you like.
- 15) Once completed, you need to select the **UPDATE** button on the far right bottom of the window
- 16) You will now see the updated template in your window.
- 17) If everything looks good, select the **SELECT** button at the top left of the left side menus. I always select the SAVE buttons on each box just to be sure I have saved the info I entered.

	ADMIN E-M	AIL CREATOR	
Select Template	Create New Templa	te + Reporting	
Select an E-mail List:		Filter:	
Individuals	\$		
		Active Members - Don't Have To Pay	
		Inactive Members	
		Inactive - Deceased Members	
		🛛 Paid	
		🗉 Unpaid	
331 individuals selected			
Modify Send			
<b>\$</b> SAJA	South Africa American Co	n Jewish ommunity	
Shalom Baby	is Turning 18	8! Chai!	

## 18) WAIT! YOU'RE NOT DONE YET... you still need to select the correct list!

- 19) You will now see the template you just saved in the window below. This window has now defaulted and selected the main list for this section which will always be **INDIVIDUALS** you need to change this to your list.
- 20) You **MUST SELECT THE DROPDOWN and SELECT THE LIST** that you would like this template to go to.

SAJAC South African Jewie American Commun	Serve on Committees User-defined Lists Board & Committee Members 2017	.MO Project	Blog	Videos	Contact	Members
MEMBER FEATURES	Museum Salon Event May 31 2017 News Letter Sign Up Unpaid Members 2017	E-MAIL C	REATOF	२		
s∦-Genealogy	Membership 2018 UNPAID James	mplate +	Repor	rting		
🗎 Work For Hire	Barry Kassar Dedication MK BabySitters-Available	Filt	ter:			
YOUR FAMILY TREE	<ul> <li>Babsitters New List2</li> </ul>	⊮ A	ctive Men	nbers		
Nathan Family		∎ A	ctive Men	nbers - Do ambers	n't Have To P	Pay
= Pamela Nathan		⊜ Ir	active - D	Deceased N	Members	
Romy Frank		■ P	aid npaid			
- Alan Nathan						
Carly Nathan	297 individuals, 273 families, 0 business	es selected				
Sort Child Order	Modify Send					

21) In this example, we are going to select the **Babysitters New List2** You will notice it now shows 297 Individuals and 273 families that are active.

If this is **CORRECT**, you are good to go and you can select **SEND**. Do not close the window until the system is done sending emails. This cannot be sent in the background so let it run until all emails are sent then you will see a success message.

# If you want to remove some users from the selected list, just scroll down the screen and deselect their names from the list before hitting send.

If this is **NOT CORRECT**, and you only need the individuals but not the families on this list, you will have to go to list maintenance and edit this list so that is correct. (see EMAIL LIST CREATION AND MAINTENANCE - SAJAC2.pdf doc on how to create or edit a list before sending an email)

# **CREATING A NEW TEMPLATE:**

- 22) Click on **EMAIL CAMPAIGNS** under **MARKETING** on the left side menu.
- 23) Select **CREATE NEW TEMPLATE** you will see this page:



## 24) Click GET STARTED

25) Name the Template and select CREATE

#### ic-mempersnip/mail/

JAC Enter New Template	×
Template Name:	
Customer. Ged to introduo Visual Paredigan indegan that supports your Rating	Cancel Create email campaign oulk email to multi-stage nurture email campaigns.
565 × 200 Link Servers forft Visual Paradigs Entreprise heigh ynn bold a Winal Paradigs Entreprise heigh ynn bold a Winal Paradigs Entreprise heigh ynn bold a Winal Paradigs Entreprise heigh ynn bold diageg gant to they cause Advert. The summand of diageg gant to they cause Advert. The summand of the summa transper ad Age IT a plan, the summa transpec ad Age IT a plan, the summa transpec ad Age IT a	Email builder offers a visual nurture campaign builder to create automated campaigns. You can trigger communications based on specific prospect attributes or activities, as well as drip messages over a predefined fields.

26) Leave the width set at 800 unless you want to make the width of the email smaller.27) Enter an **EMAIL SUBJECT** select SAVE top right on this grey box

		<b>\$</b> SAJAC	South African Jewish American Community	ſ	Template List
< BAC	K TO TEMPLATES		Template Name:	S	Sajac Test
S	elect X Delete				
He	eader	✓ Save	X	Ì	SA
1	Sajac Test How To		т	his i	s for
Width	800		SA	JAC S	an Dieg
Minim Email	num 400 Maximum 800		P.d sa	O. Box 1 jacsand	3608, iego@į
⊠	This is for Email header.				
Bo	odv	✓ Save			
Du	Juy				
+	Add a Body Item				
_		Pouro			
Fo	oter	Save			

28) In order to see your changes to the template preview on the right, be sure to select the SAVE button on each of the boxes. Example: You edited the Email Subject, now select the SAVE button top right on the same grey box that it is in.
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Q

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30) Select ADD BODY ITEM since none are available.

31) You will need to select what type of body item. In this case it is PLAIN TEXT ONLY

Add a Body				×	
Body Type				_	
Bold Text Only	Substitution tags	Plain Text Or	nly Image Only		
Image(L) + Text(R)	Text(L) + Image	(R) Button	Spacer		
Add Unsubscribe (	Content SAJAC P.O. Bo sajacsa	San Diego x 13608, La indiego@gn	Close a Jolla, CA 920 nail.com	Add new body	lewish munity

## 32) Select ADD NEW BODY button

He	ader 🗸 Save	l
Templ	ate Name	
i	Sajac Test How To	
Width		
Ι	800	
Minim	um 400 Maximum 800	
Email	Subject	
⊠	This is for Email header.	
Во	dy ✔Swe	
Ŧ	This is a sample text: In the end, it	
+	Add a Body Item	



33) You will now see that the template on the right has text called *"This is sample text..."* and on the left under the **BODY** item you will now see this same text. Click on the body item on the left of the screen and a window will open and allow you to edit the text.

34) Once the Body Item of text is open, you can add text, images, change the color of the text and so forth based on the limitations of the editor.

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### **TEMPLATE NOTES:**

If you have multiple body items on your template and you want to MOVE the text up use the UP

arrow icon to the right of the icon to move the field up one level

EDIT THE text by clicking on the EYEBALL to the right of This is sample text

DELETE: Selecting the RED box will delete the body item.

